

THE QUESTIONS THAT BUILD YOUR PLAN

You answer the questions. The plan writes itself.

Continuity planning has a language of its own, and most GIS professionals were never taught it. Each phase asks plain, GIS-specific questions, with real examples built in, then turns your answers into a professional continuity plan. Here is a sample of what each phase asks.

01 Planning Basis

e.g. "Describe what your GIS department exists to do, and who depends on it."

02 Service Catalog

e.g. "Inventory each GIS service with its customers and criticality: critical, important, standard, or nice-to-have."

03 Business Processes

e.g. "For each mission-critical process, capture its trigger, owner, systems, RTO, and degraded-mode fallback."

04 Essential Functions

e.g. "Which functions are essential versus deferrable, and what is each one's recovery timeframe (RTO / MTD)?"

05 Dependencies

e.g. "Map the people, software, hardware, data, partners, and documents each function relies on."

06 Risk Assessment

e.g. "For each threat and vulnerability, rate likelihood and impact, then assign a mitigation and an owner."

07 Continuity Strategy

e.g. "Who can activate the plan, who succeeds whom, and where will staff work if the office is inaccessible?"

08 Sustainment

e.g. "How will you train, exercise, maintain, and reconstitute the plan over time?"

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ANSWERS

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